

Role Profile

Role Title	Youth Worker
Reporting to	Director – Learning and Customer Services
Department	Learner and Customer Services
Pay Grade	Scale 4 £20,222 per annum
Version Date	March 2019

Role Purpose

To work with the Student Union and act as an advocate for learners across the college. To build meaningful, trusting relationships with learners, particularly those aged 14 to 19, and support and inspire them to want to behave well, stay in learning; achieve and make good progress. To follow up persistently absent learners by conducting home visits and re-engaging them in learning. To conduct outreach and detached youth work in order to entice young people not in education, employment or training to take up learning.

Key Responsibilities

1. To build purposeful and trusting relationships with learners, in particular those aged 14 to 19 years, with the intent to help establish harmonious behaviour, tolerance, inclusion and respect between learners and staff.
2. To enhance the work of directorate staff in following up persistently absent learners and contacting them through home visits; building meaningful relationships that result in these learners regularly attending their lessons and conducting required course work.
3. To support the work of the Student Union Executive in prioritising the function of the Student Union and ensuring the 'Learner Voice' is influential and permeates across all aspects of College life. To act as an advocate for learners.
4. To support the directorates and Students Union in the planning and delivering of enrichment events, trips and activities across the College.
5. To promote the safety, well-being and welfare of all learners as a part of day-to-day workings.
6. To conduct detached youth work and outreach across Hull working alongside other College staff in order to re-engage young people not in education, employment or training back into learning and enrol on college provision.
7. To support the workings of the marketing team, student services and directorate in carrying out promotion events targeting schools, community organisations, pupil referral units, National Citizen Service and city-wide events to increase the volume of people enrolling on college provision.
8. To conduct other responsibilities as and when required in agreement with the Director of Learner and Customer Services.

Person Specification

	Essential	Desirable	How assessed*
QUALIFICATIONS			
JNC qualified Youth Worker status		✓	AF / Cert
Safeguarding training accreditation		✓	AF / Cert
English and mathematics to of minimum level 2	✓		AF / Cert
Counselling training accreditation		✓	AF / Cert
KNOWLEDGE AND EXPERIENCE (UP TO DATE / CURRENT)			
Experience of working with young people through informed Youth Work interventions and securing positive changes in behaviours	✓		IV / AF
Expertise of working effectively with young people though outreach and detached Youth Worker approaches to engage them into learning		✓	IV / AF
Experience of promoting learning opportunities to young people and adults though schools, community organisations and events		✓	IV / AF
Experience and knowledge of safeguarding, well-being and welfare issues affecting young people		✓	IV / AF
Experience and knowledge of the work of student union in colleges		✓	IV / AF
SKILLS AND ABILITIES			
High level of confident and clear articulation skills	✓		AT / IV
Acute, sensitive listening skills	✓		AT / IV
Acute social, emotional intelligence	✓		AT / IV
Literate, numerate	✓		AT / IV
Good presentation skills	✓		AT / IV
Acts as a positive role model exhibiting exemplar behaviours.	✓		AT / IV

*Key to how skills are assessed:

AF = Skill assessed via application form IV = Skill assessed via interview

AT = Skill assessed via test/work-related task Cert = Certificate checked at interview